

Best Companies Group▶▶▶

I am encouraged to explore growth or advancement opportunities

within the organization

There is room for me to advance at this organization

I trust that if I do good work, I will be considered for a promotion.....

8. Pay and Benefits:

Disagree Disagree Agree Agree Not
Strongly Somewhat Neutral Somewhat Strongly Applicable

My pay is fair for the work I perform

Overall, I'm satisfied with this organization's benefits package

Specifically, I'm satisfied with the:

Amount of vacation (or Paid Time Off).....

Sick leave policy

Amount of healthcare paid for

Dental benefits

Vision care benefits.....

Retirement plan benefits

Life insurance benefits

Disability benefits

Tuition reimbursement benefits.....

9. Overall feelings about your employment experience:

Disagree Disagree Agree Agree Not
Strongly Somewhat Neutral Somewhat Strongly Applicable

Most days, I look forward to going to work.....

My job provides me with a sense of meaning and purpose.....

I am proud to work for this organization...

I feel this organization has created an environment
where I can do my best work...

I am willing to give extra effort to help this organization succeed

I plan to continue my career with this organization for
at least two more years.....

I would recommend this organization's products/services to a friend..

I would recommend working here to a friend.....

NOTE: We recommend that you do not include your name or other identifying remarks in your responses to the two open-ended questions listed below. Please do not exceed the space provided below.

10. What does this organization do that makes it a place where people would want to work?

11. What can this organization do to increase your satisfaction and productivity as an employee?

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The following questions are for classification purposes only. They will not be used to identify any individual.
Please fill in only one response per question.

12. How long have you worked for this organization?

- Less than one year
- One year to less than two years.....
- Two years to less than five years
- Five years to less than ten years.....
- Ten years or more
- Prefer not to answer

13. In what year were you born?

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Example: 1990

14. What is your gender?

- Female
- Male.....
- Prefer not to answer

15. What is your ethnic background?

- Black or African-American
- Asian.....
- White or Caucasian.....
- Hispanic or Latino
- Native American (not Pacific Islander)
- Pacific Islander
- Bi-Racial or Multi-Racial
- Prefer not to answer

16. Which is your job status?

- Full-Time
- Part-Time

17. Which of the following best describes your role?

- Administrative/Clerical
- Customer Service/Collector/Chat
- Compliance/QA.....
- Manager or Supervisor – Operations
- Manager or Supervisor – Non Operations.
- Professional (Legal/Accounting).....
- Executive.....
- Other.....

18. In which department do you work?

- Collections – First Party
- Collections – Third Party.....
- Customer Service/Care/Support/Chat.....
- Legal and/or Compliance/QA.....
- Marketing/Sales.....
- Admin (HR, IT, Acctg, Finance).....
- Other.....

Thank You for Your Participation!

For questions or comments, please email support@bestcompaniesgroup.com.